

Our Quality Policy

NORTEGAS Energía Distribución SAU, NED España Distribución Gas SAU, NED Suministro GLP SAU, Nortegas Energía Grupo, S.L.U. and Nortegas Green Energy Solutions, S.L.U.

as energy companies engaged in energy distribution, are committed to ensuring that all our work processes are oriented towards achieving the satisfaction of our customers and other stakeholders.

1. Customers

Be aware of the requirements and expectations of our customers and other stakeholders, orienting our management practices towards meeting their needs.

2. Improvement

Promote a culture of continuous improvement in the management of our processes, one in which all employees participate.

3. Compliance

Comply with all regulations applicable to our business activity and with our own commitments and guidelines regarding our activities.

4. Innovation

Promote innovation by developing projects that provide competitive, quality solutions.

5. Resources

Provide the necessary resources to support participation, training and communication throughout the organisation so that we can uphold these commitments.